



## NEWS RELEASE

For Immediate Release

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### **New Nursing Care Centre Opens in Brockville**

BROCKVILLE – In an effort to provide the best care to the greatest number of clients possible, the South East CCAC has opened a nursing services ambulatory care centre in the Brockville area. Providing services in one location, for clients who can safely get out and about, will allow CCAC contracted nurses to serve more clients in a day.

“Like other health care system partners the CCAC is continuously looking for ways to provide quality health care in a timely and efficient fashion. This care centre will allow nurses to see a greater number of clients without the need for travel, which reduces not only the financial cost but also helps reduce pressure on limited nursing resources,” stated the South East CCAC’s CEO David Marshall.

“The types of clients that will be served by the care centre are those that can safely get around. We can’t send a visiting nurse to someone’s house so that they can turn around and go shopping or on an outing after the nurse leaves, that is not good use of health care resources,” continued Marshall.

This ambulatory care centre builds on the South East CCAC’s centre-based services in Belleville, Kingston and Smiths Falls. Responses from clients in our first three ambulatory care centres have been excellent with a near 100 per cent satisfaction rate reported. “Clients have responded favourably to these centres, they like being able to have a set appointment and be in and out of the centre quickly.”

CCAC care centres are for CCAC clients who have been admitted for services based on a clinical assessment. This is not a walk-in medical clinic, there are no physicians or other primary health care providers at this clinic. CCAC clients who meet the criteria for the care delivered in this centre will be referred by a CCAC Case Manager.

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#### **Media contact:**

Joël Côté  
South East Community Care Access Centre  
613-544-8200 ext. 4258  
[Joel.Cote@se.ccac-ont.ca](mailto:Joel.Cote@se.ccac-ont.ca)