Ontario
South East Local Health Integration Network

SHIIP Newsletter

South East Health Integrated Information Portal

SHIIP
SOUTH EAST HEALTH INTEGRATED INFORMATION PORTAL

Q1 Update: April – June 2017

SHIIP is a tool to support patient care by enabling identification of patients with complex needs, facilitating timely flow of information, and supporting care coordination.

SHIIP Highlights – Q1 2017/18

- SHIIP now has approximately 230 registered users.
- Completion of the technical and HINP migration to Kingston Health Sciences Centre.
- Significant performance improvements in the latest release.

Plans for Q2 2017/18:

- Piloting and providing access to SHIIP for community support service agencies.
- Completing the integration with the Addictions and Mental Health client management system - EMHware.
- Coordinated Care Plan User Group Workshop – TBD.
- Administrator User Group workshop for auditing functionality - TBD

Health Information Network Provider (HINP) Migration Completion

As of June 30, 2017, Kingston Health Sciences Centre (KHSC) has assumed the role of Health Information Network Provider (HINP) for SHIIP. Part of their new role is the coordination of identity and access management, and review of the privacy program for the project. Currently, KHSC is in the process of enhancing the privacy and security practices for participants of SHIIP, and will provide opportunities for participants to contribute to the update of these practices. KHSC will communicate with participant privacy contacts about this opportunity.

Care Coordination Plan Version 2 Update

The SHIIP Q3 newsletter provided an update from the ministry requiring LHINs to select a care coordination tool to support Health Links for their respective region. The South East LHIN has selected SHIIP to be the regional tool. In parallel, Health Quality Ontario has released an updated version of the Coordinated Care Plan (CCP) that includes notable enhancements that can be found on their website. To support Health Links, the SHIIP team has committed to updating the CCP within Q2. Stay tuned for upcoming events as the team engages Health Links on developing this component in SHIIP.

Erie St. Claire LHIN Implementation

The Erie St. Clair LHIN have selected SHIIP as the care coordination tool for their region. This is an exciting opportunity for the SHIIP team to explore the scalability of SHIIP where the portal will be hosted separately at the shared services organization, Transform. Results from this implementation will inform strategies for provincial scalability, as well as opportunities for improvement to the overall SHIIP program.

Addictions and Mental Health Integration Update

Integration with EMHware is progressing with a planned completion for mid-Q2. The EMHware integration will introduce community mental health data to SHIIP patient profiles, and allow for more collaborative care planning with Health Links. The integration will also enable community mental health agencies to better track emergency department utilization patterns of their clients. The SHIIP team continues to engage the addictions and mental health agencies to identify additional opportunities for use.

Community Support Services Pilot

The recent version of SHIIP 3.0.0 release brought a notable enhancement that enables Community Support Service agencies to access their clients' information within SHIIP. To move forward with broader implementation, a pilot project has been planned to begin in mid-Q2 with two champion agencies – Community Care for Central Hastings and Cheshire Homes. The pilot will test many use cases, as well as provide additional validation for the data from NesdaTrak – their client management software – to SHIIP.