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Supervisor appointed for Addictions and Mental Health Services – Kingston, Frontenac, Lennox and Addington

NEWS

The South East Local Health Integration Network (LHIN) Board of Directors has appointed a Health Service Provider Supervisor to oversee Addictions and Mental Health Services – Kingston, Frontenac, Lennox and Addington (AMHS-KFLA).

Ms. Karen Berti, a senior executive with more than 25 years in the public sector, has been named as the AMHS-KFLA Supervisor. Ms. Berti's appointment is effective immediately. She will begin working with members of the Board and leadership team to develop a sustainable plan to ensure the important services offered by AMHS-KFLA are enhanced and maintained well into the future.

In accordance with section 21.2 of the *Local Health System Integration Act (LHSIA), 2006*, as amended, the Supervisor assumes the powers and responsibilities of AMHS-KFLA Board and Chief Executive Officer, until such time that the LHIN Board terminates the order.

Ms. Berti has significant experience in strategic planning, operational process analysis and financial plan development. With an established track record of building and optimizing organizational process and measurement systems in the public sector, her skill set and knowledge has provided strategic, financial and business counsel to executives, management and boards, effectively leading large scale transformational initiatives to success.

She has led a number of projects across the health care continuum including community health centres, hospitals, community mental health organizations, children's treatment centres, shared services organizations and LHINs.

Upon completion of the supervisor's term, the South East LHIN will also make a copy of the supervisor's report available to the public, in alignment with LHSIA s. 21.1(15).

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QUOTE

“The South East LHIN is committed to ensuring high-quality, patient-centred care for all residents in this region. We are confident that this appointment will improve efficiencies, while strengthening the management and governance of Addictions and Mental Health Services – Kingston, Frontenac, Lennox and Addington and will yield lasting results with increased capacity to addictions and mental health services.”

- *Hersh Sehdev, Chair, South East LHIN Board of Directors*

QUICK FACTS

- The Health Service Provider supervisor’s role will be to work with Addictions and Mental Health Services – Kingston, Frontenac, Lennox and Addington to support the interests of clients, partner community and addictions and mental health agencies, primary care, psychiatry providers and the Kingston hospitals – all of whom depend on the services of AMHS-KFLA.
- This appointment will not disrupt current access or quality of client care. The South East LHIN Board continues to support AMHS-KFLA’s important work and will work together with the supervisor and AMHS-KFLA to ensure that this process is completed in a timely and efficient manner with the intent to ensure excellent quality and accessible addictions and mental health services for local residents.
- Ms. Karen Berti has extensive experience in change management strategies for Health Service Providers at a local level and has also led and engaged in numerous operational reviews across the province.
- The LHIN’s decision to appoint a supervisor follows the appointment of an investigator in December 2017, who was put in place in order to assess significant clinical, financial, leadership and accountability concerns.

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