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Important Message to Patients about ParaMed Flex Clinics in London, Ontario

During recent inspections in London, Ontario, the Middlesex-London Health Unit identified a lapse in certain infection prevention and control practices at three ParaMed Flex Clinics in London. Specifically, certain medical instruments used in wound care were not sterilized between each use to the standard that is required.

As a result, some patients who received services at these London clinics may have been exposed to improperly sterilized equipment. Patients who received wound care at the three London ParaMed Flex Clinics between 2008 and July 27, 2018, may be at risk of a blood-borne infection. Although the risk of such an infection is very low, patients are advised to consult their healthcare provider to discuss testing.

ParaMed will be advising all impacted patients of this lapse and blood testing procedures by registered mail. Note that no blood-borne infections have been diagnosed and linked to the ParaMed Flex Clinics.

There are three nursing clinics operated by ParaMed in the South East LHIN. These clinics have been inspected by their respective public health units, who have confirmed that the clinics have been using appropriate infection prevention and control measures.

Should you have any questions or concerns related to this matter, further information can be found on the Middlesex-London Health Unit's website at <http://www.healthunit.com/ipac-lapse-paramed>. Patients can also call ParaMed directly at 1-888-746-5511 for further information.

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