

South East Health Integrated Information Portal (SHIIP) sails forward at Launch

September 23, 2015

NEWS

The South East Health Integrated Information Portal (SHIIP) will soon assist the primary care sector in ensuring seamless transitions of information between providers.

Launched at yesterday's Primary Health Care Forum, SHIIP which was developed in collaboration with the South East LHIN and Kingston Frontenac Lennox & Addington (KFLA) Public Health, will allow patient data from the hospital, including admission, clinical, and discharge information to quickly flow to the patient's primary care provider with safeguards in place to ensure that patient information privacy is still being protected. This technology also identifies people who have complex health needs, and determines if those patients would benefit from enhanced care coordination through the Health Links approach.

Health care providers in the South East LHIN will benefit from the features SHIIP has to offer, such as easy access to a web-enabled version of the existing coordinated care plan currently used by Health Links to allow the ability to create, edit and share the patient's care plan between providers. The providers will gain relevant and timely access to information to improve the coordination and delivery of patient care.

Beginning in 2013, SHIIP took a multi-phase approach. KFLA Public Health built the first model of the SHIIP in partnership with Kingston General Hospital (KGH), Brockville General Hospital (BGH) and the South East LHIN Data and Information Technology Leads. The Pilot Phase, launched in 2014 consisted of technical development and testing with data flow from Kingston General Hospital and Hotel Dieu Hospital and being accessed by primary care. With the work of these organizations and the South East LHIN acting as the project sponsor, technical requirements were defined for SHIIP and the components aligned with primary care and hospital needs for information, integration and coordination.

As the SHIIP develops, data from all hospitals, Community Care Access Centre (CCAC) and other providers will be integrated and the potential for all sectors to utilize the information to improve clinical care will be explored. Currently primary care providers can access their Patient Data from KGH, BGH, Hotel Dieu Hospital, Perth Smiths Falls and Lennox & Addington County General Hospital.

Once completely implemented in the South East LHIN, patient information will flow seamlessly across providers in the South East LHIN, making it easier for patients to move from one care provider to another.

Providing better and more appropriate care for patients in the South East LHIN aligns with Ontario's Action Plan for Health Care: Patients First.

QUOTES

“The technology SHIP offers will better communicate patient information from hospital to primary care and assist with the overall goal of a seamless health care system for patients and clients in the South East LHIN.”

- **Paul Huras, CEO, South East LHIN**

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