

Announcing the new Senior Leadership Team for the South East LHIN

A message from CEO, Paul Huras

I am writing today to provide you with an update on the progress of the transition that will be expected of the Local Health Integration Networks (LHINs) as we move forward on the transformational work envisaged by the Patients First Act.

With the passage of the *Patients First Act* on December 7, 2016, we have the tremendous opportunity and accountability to further improve the local health care system. By taking on more responsibilities in primary care, home and community care, patient and family engagement and a greater relationship with public health, we will be better able to connect the health care system and improve the patient experience.

As you know, one of the key components of the *Act* is the transfer of responsibility for home and community care to the LHIN. To put this into effect, sometime after May 1, 2017, a Minister's order will require the staff of the Community Care Access Centre to integrate into the LHIN. We have started calling the day the order takes effect Transition Day or T-Day for short. I am hopeful that the specific date for the South East LHIN will be named shortly.

Since the Patients First Act was reintroduced to the legislature in October of 2016 a great deal of work has been taking place to ensure we are prepared to take on this additional responsibility. Seven local transition teams with representation from both the LHIN and CCAC have been established to complete readiness assessments and execute key activities in the areas of; Patient and Client Services, Human Resources and Labour Relations, Communications, Finance and Operations, Information Management and Technology, Performance Management and Contracts and Governance. The changes needed from this transition also require a new organization structure to position us for success. This will ensure the South East LHIN can smoothly and effectively take on these new responsibilities.

Today, I am pleased to announce that the Senior Leadership Team for the South East LHIN has been confirmed. The team reporting to me as of T-Day will include:

- Joanne Billing, **VP Home and Community Care**
- Paula Heinemann, **VP Human Resources and Organizational Development (HROD)**
- Sherry Kennedy, **VP Operations**
- Cynthia Martineau, **VP Strategy, Planning & Integration**
- **To Be Recruited, VP Clinical**
- Caitlin den Boer, **Director Communications and Engagement**

- Laurie French, **Director Long-Term Care Access & Special Programs**
- Steve Goetz, **Director Finance, Services Contracts & Corporate Services**
- Jennifer Loshaw, **Director Home and Community Services**
- Rebecca Norris, **Director HR/OD Services**
- Michael Spinks, **Director Performance, Accountability & Knowledge Management/IT**
- Lisa Tweedy, **Director HR/Labour Relations**

Over the coming months the LHIN and CCAC will continue to work together to support a smooth transition and I look forward to providing you with regular updates as we head towards T-Day.

There is no doubt that the role of the LHIN will transform, but I am excited about the opportunities that lie ahead and know that improving the patient experience in the South East will not only take the input and innovation of our staff but our health service providers as well.

For more information on the Patients First Act and the new South East LHIN organizational structure please see Item 8A of our Board package located here:

<http://southeasthin.on.ca/BoardandGovernance/BoardMeetings/BoD-Mtg145.aspx>

If you would like to be kept up to date on Patients First activities I invite you to register for our email updates by visiting our website [here](#).

Sincerely,



Paul Huras
CEO, South East LHIN